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PROPOSAL FOR CHANGE – ED-Q SCORING STANDARDS

- EMD, EFD, EPD, UNIVERSAL PROTOCOL, UNIVERSAL CALLER'S EMOTIONAL CONTENT/COOPERATION, UNIVERSAL CUSTOMER SERVICE, UNIFIED

- EMD: Case Entry, Key Questions, DLS Instructions, Deviation From, Final Coding
EPD: Case Entry, Key Questions, DLS Instructions, Deviation From, Final Coding
EFD: Case Entry, Key Questions, DLS Instructions, Deviation From, Final Coding

PROTOCOL SPECIFIC

- EMD, EPD, EFD: Case Entry, Key Questions, DLS Instructions, Deviation From, Final Coding

LOG NUMBER:
DATE REC'D:

DESCRIPTION OF PROPOSED CHANGE

To the Accreditation Board: Please accept for your review the attached Proposal for Change to the Scoring Standards noted above. SUMMARISED as follows:

Blank lines for describing the proposed change.

EXPECTED RESULT OF PROPOSED CHANGE

Blank lines for describing the expected result of the proposed change.

I have included the following supportive material:

- Graphic or written description of proposed change
PowerPoint Slide Presentation
Explanation of problem with current standards
References or copies of cited studies or articles
Wav File or Audio Tape with transcription and outcome

The number of attached pages is: _____ (indicate date and instructor/organisation/agency on all papers)

RECOMMENDING CONTACT PERSON

Signature, Date Submitted, Full Name (please print), Primary Phone Number, E-mail Address, FAX and/or Alternate Phone Number, Address for Correspondence

City, State/Prov./Shire, Zip/Postal Code, Country