



EXECUTIVE BOARD

- President Scott Freitag
Accreditation Board Chair Brian Dale
Alliance Board Chair Keith Griffiths
Certification Board Chair Jeff Clawson, MD
Curriculum Council Chairs John Flores, EMD, Mike Thompson, EPD, Eric Focht, EPD
Research Council Chair Brett A. Patterson
Standards Council Chairs Marie Leroux, Vicki Maguire, Medical, Gary Galasso, Fire, James Lake, Police

COLLEGE OF FELLOWS Marc Gay, Chair

- Australasia/South America Frank Archer, MD (Australia), Andrew K. Bacon, MD (Australia), Richard Bonham, MD (Australia), Peter Lockie (New Zealand), Silvio Najt, MD (Argentina), Peter Pilon (Australia)
Canada Drew Burgwin (Br. Columbia), Nicole Simon, MD (Quebec), Claude Desrosiers (Quebec), Marly Friedberg, MD (Ontario), Marie Leroux, RN (Quebec), Paul Morck (Alberta), Wayne Smith, MD (Quebec)
Europe Andre Baumann (Germany), Giroluca Ghiselli, MD (Italy), Bernhard Segall, MD (Austria), Gernot Vergeiner (Austria)
United Kingdom/Ireland J.H.E. Baker, MD (Wales), Trevor Baldwin (England), Chris Carney, MD (England), Michael Delaney (Ireland), Chris Hartley-Sharpe (England), Andy Howard (England), Stuart Ide (England), Roy Lunt (England), Andy Newton (England) (Emeritus), Gwyn Pritchard (Wales) (Emeritus), John D. Scott, MD (England), Janette K. Turner (England)
United States Bill Auchterlonie (KS), Bob Bass, MD (MD), Christopher W. Bradford (FL), Thera Bradshaw (CA) (Emeritus), Geoff Cady (CA), Steven M. Carlo (NY), Jeff Clawson, MD (UT), Phil Coca (CT), Rex Comerford (IL), Brian Dale (UT), Chip Dennis, WA (CT), Kate Dierocoeur (MI), Norm Dinerman, MD (ME), Patricia J. Dulles, MCT (Flt), James V. Dunford, MD (CA), Marc Eckstein, MD (CA), Gary Galasso (CA), Keith Griffiths (CA), Jeffrey R. Granow, MSN (UT), Ed Jetter (OH), Alexander Kuehl, MD, MPH (NY) (Emeritus), Jim Lake (WA), Jim Lanier (FL), Bill Leonard (AZ), Stephen L'Heureux (NH), Vicki A. Maguire (MI), Sheila Malone (IN), Susi Marson (GA), Robert L. Martin (DC), Dave Massengale (CA), Jim Meeks, PA-C (UT), Shawna Mistretta (CO), Gene Moffitt (UT), Jerry L. Overton (VA), James O. Page, JD (Emeritus, 1936-2004), Rick W. Patrick (PA), Brett A. Patterson (FL), Paul E. Pepe, MD, MPH (TX), Mikal A. Rothenberg, MD (OH) (1954-2006), Ross Rutschman (OR) (Emeritus), Joseph L. Ryan, MD (NV), Doug Smith-Lee (VA), Paul Siegler, MD (WI), Fred Thorp, MPA (KS), Carl C. Van Cott (NC), Sheila Q. Wheeler, MSN (CA), Arthur H. Yancey, II, MD, MPH (GA), Tina Young (CO)

WORLD HEADQUARTERS 139 East South Temple, Suite 200 Salt Lake City, Utah 84111, USA USA/Canada toll-free: (800) 960-6236 Int'l/Local: (801) 359-6916 Fax: (801) 359-0996 www.emergencydispatch.org

Australasia Office 46 Waverley Road Chadstone, Victoria 3148 Australia

U.K./Europe Office 264 Orrell Road, Orrell, Wigan WN5 8QZ England, U.K.

Quebec, Canada Office 12520 49th Ave. Montreal, Quebec H1E 2H3 Canada

PROPOSAL FOR CHANGE – ED-Q SCORING STANDARDS

- EMD, EFD, EPD, UNIVERSAL PROTOCOL, UNIVERSAL CALLER'S EMOTIONAL CONTENT/COOPERATION, UNIVERSAL CUSTOMER SERVICE, UNIFIED, PROTOCOL SPECIFIC, EMD, EPD, EFD, Case Entry, Key Questions, DLS Instructions, Deviation From, Final Coding

LOG NUMBER: DATE REC'D:

DESCRIPTION OF PROPOSED CHANGE

To the Accreditation Board: Please accept for your review the attached Proposal for Change to the Scoring Standards noted above. SUMMARISED as follows:

EXPECTED RESULT OF PROPOSED CHANGE

I have included the following supportive material:

- Graphic or written description of proposed change, PowerPoint Slide Presentation, Explanation of problem with current standards, References or copies of cited studies or articles, Wav File or Audio Tape with transcription and outcome

The number of attached pages is: (indicate date and instructor/organisation/agency on all papers)

RECOMMENDING CONTACT PERSON

Signature, Date Submitted, Full Name (please print), Primary Phone Number, E-mail Address, FAX and/or Alternate Phone Number, Address for Correspondence

City, State/Prov./Shire, Zip/Postal Code, Country