



Accelerator Stuck & Can't Stop Vehicle

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International Academies of Emergency Dispatch HiRISC Policy

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<p>1 Get Car into Neutral</p> <p>(Automatic transmission) Bien, haga el cambio a neutral o "N" ahora.</p> <p style="text-align: right;">In Neutral → 6 Unable to Shift → 2</p> <p>(Manual/Stick Shift transmission) Bien, presione el pedal de embrague (clutch) primero y cambie a neutral o "N" ahora.</p> <p style="text-align: right;">In Neutral → 6 Unable to Shift → 3</p>	<p>2 Can't Shift (Automatic Transmission)</p> <p>Bien, ponga su pie en el freno primero e intente hacer el cambio a neutral nuevamente. (Puede ser necesario presionar con el pulgar el botón que está al lado de la palanca de cambios para hacer que funcione.)</p> <p style="text-align: right;">In Neutral → 6 Still Unable to Shift → 3</p>	<p>3 Turn Off Engine</p> <p>Escuche, le diré como apagar su motor. ¿Tiene usted una llave para encender el motor o un botón de encendido/apagado?</p> <p style="text-align: right;">Standard Key → 4 Start/Stop Button → 5</p>
<p>4 Standard Key Ignition</p> <p>Gire la llave de encendido solamente un clic hacia atrás (posición de ACC) de manera que el motor se apague pero no bloquee su volante.</p> <p>Apagar el motor cambiará los frenos asistidos y el volante al modo manual. Todavía funcionarán, pero estarán un poco más rígidos de lo normal (resultará más difícil girar y presionar el freno).</p> <p style="text-align: right;">→ 6</p>	<p>5 Start/Stop Button</p> <p>No solamente toque el botón de encendido/apagado. Presiónelo firmemente y de manera continua durante al menos 3 segundos hasta que el motor se detenga completamente.</p> <p>Apagar el motor cambiará los frenos y volante a su modo de operación manual. Todavía funcionarán, pero estarán un poco más rígidos de lo normal (resultará más difícil girar y presionar el freno).</p> <p style="text-align: right;">→ 6</p>	<p>6 Slow and Stop Car</p> <p>Aplique presión firme y constante a su pedal de freno gradualmente hasta llegar a una parada segura. No bombee el freno. Con cuidado reduzca la velocidad y diríjase hacia un lado de la carretera. Aviseme cuando esté parado o si algo más pasa.</p> <p style="text-align: right;">Not Stopped Completely → 7 Stopped → 8</p>
<p>7 Not Stopped Completely</p> <p>Intente conseguir lo mejor que pueda que el automóvil se detenga. Aviseme cuando esté parado o si algo más pasa.</p> <p style="text-align: right;">Stopped → 8 Repeat/Reassure</p>	<p>8 Stopped</p> <p>¿Está usted completamente fuera de la carretera?</p> <p>(Automatic transmission) Bien, manteniendo su pie en el freno, haga el cambio a park o "P" ahora. Apague el motor completamente ahora.</p> <p>(Manual/Stick Shift transmission) Bien, aplique su freno de emergencia ahora. Apague el motor completamente ahora.</p> <p style="text-align: right;">Engine Off → 9</p>	<p>9 Safety Instructions</p> <p>¿Está usted estacionado en un lugar seguro ahora?</p> <p>* Do not encourage them to either exit the vehicle or remain in the vehicle.</p> <p style="text-align: right;">Exiting Car → 10 Staying in Car → 11</p>

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10 Exiting Car

Si el automóvil **no se encuentra en un lugar seguro** y usted **debe salir de él**, tenga mucho **cuidado** con el **tráfico** u otros **peligros**. Bien, **encienda** sus luces de emergencia. Ahora **observe cuidadosamente a su alrededor** primero, luego **tome** su **teléfono** y diríjase a un **lugar más seguro**. **Avíseme** cuando crea que está **completamente a salvo**.

→ 12

11 Staying in Car

Encienda sus **luces de emergencia** y espere a que **llegue la ayuda**.

→ 12

12 Exact Location

Bien, dígame **exactamente dónde** está usted **ahora** (dirección, punto sobresaliente, marcador de milla, número de salida, etc.).

→ 13

13 Vehicle Description

Necesito la **descripción** de su **vehículo** (color, año, marca/modelo, licencia, estado/provincia, luces encendidas o apagadas).

→ 14

14 Stay on Line

Permanezca conmigo **en la línea** y **avíseme de inmediato** si algo **empeora** o si alguien **viene a ayudarle**.

End

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CRITICAL ED INFORMATION

- * Some vehicles require **pushing a button** on the **side** of the **shift handle** with your **thumb** to **allow shifting** to neutral.
- * A **standard key ignition** must be turned off **only** as far as the **ACC position**, which **shuts down** the engine but **not the lights and accessories** (like when you want the radio still on).
- * **Turning off** the ignition to the **ACC position** will **change** the brakes and steering to **manual mode**. They should **still work**, but will be somewhat **stiffer than normal** (harder to turn and press the brake).
- * In **no case** advise them to **remove the key** from the **ignition until** the vehicle is **stopped**.
- * **Do not encourage** them to **either exit** the vehicle **or remain in** the vehicle.



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